



# **All-Member Meeting**

September 14, 2022



# Vision Expo West Highlights

Mitch Barkley, Vice President, Trade Shows and Events

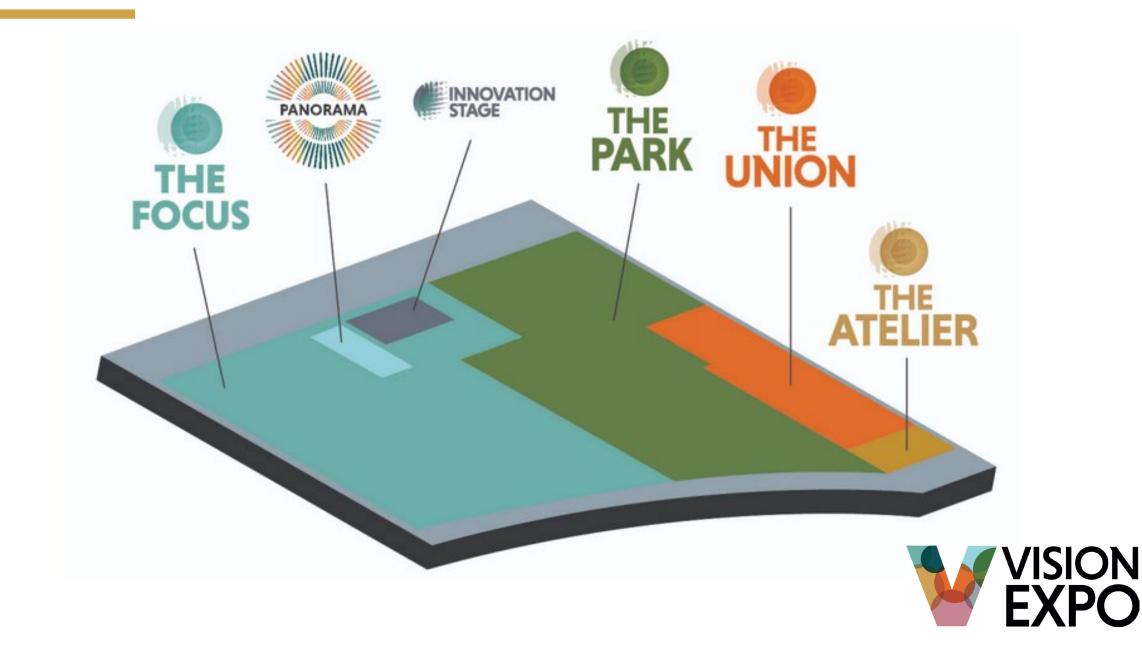








#### **Floorplan Snapshot – Vision Expo West 2022**



## Highlights and New Additions @ West '22

- •The Suites program has been consolidated to one floor as recommended by the Show Committee
- •The launch of The Atelier at West
- •The launch of new Panorama neighborhood
- •Education:
  - 100% fresh educational program: over 200 sessions/320 hours
  - New education planning committee 30% turnover addressing DI&E initiative
- Introduction of an interactive activation Vision Board Mural
- Innovation Stage
  - New: Keynote speaker. Disruption & Innovation Strategist Shawn Kanungo will present "The Future of Eyecare is Human," followed by reception
  - Panels (incl. Sustainability; Metaverse; YODA; latest in Research; & more)
  - Sponsored Sessions (Bausch + Lomb, Macuhealth, Hoya)



## Special Events Snapshot: Highlights @ West '22

#### Wed. September 14

- Swing Fore Sight Golf Tournament, presented by Prevent Blindness at Bali Hai Golf Club, 6:00 AM 6:00 PM
- BusinessOutside<sup>®</sup> Connection Hike hosted by The Vision Council at Red Rocks State Park, 6:15 AM 11:00 AM
- Global Contact Lens Forum and Symposia, throughout the day
- Marketing4ECPs sessions throughout the day
- Opti-Port Spark Conference, Level 1 Room 403, 9:00 AM 5:00 PM
- TVC All-Member Meeting, Venetian Rooms 302/303/304/305, 12:00 PM 2:30 PM
- TVC Show Committee Meeting, Venetian Rooms 309/310, 3:30 PM 5:00 PM
- TVC Member Welcome Reception, Sugarcane at the Venetian, 5:30 PM 7:30 PM
- IDOC Dinner & Discussion, Mercato della Pescheria, 5:30 PM 8:30 PM
- Optometry Giving Sight *Beacon of Light* Dinner, Mercato della Pescheria, 6:00 PM 9:00 PM

#### Thurs. September 15

- Optical Women's Association (OWA) Connection Series Luncheon, 12:00 PM 1:30 PM, Level 3 Murano Ballroom
- OptiCon and Eyes of Faith present a Conversation With Delilah, EyeMax Theater, 12:30 PM 1:30 PM
- Innovation Stage Keynote Presentation feat. Shawn Kanungo + reception to follow, Innovation Stage on the Show Floor, 4:00 PM - 6:00 PM
- Vision Expo West Opening Night Party: Bad Habits "The EyeDocs of Rock" at Brooklyn Bowl, 9:00 PM – 12:00 AM



## Special Events Snapshot: Highlights @ West '22

#### Fri. September 16

- Vision Monday's Most Influential Women Luncheon at the Venetian (Lido Ballroom) from 12:30 PM - 2:00 PM
- Optical Women's Association (OWA) Annual Networking & Raffle Event at the Venetian (Murano 3304), 5:30 PM - 7:00 PM
- PECAA Member Cocktail Reception, Canonita, 5:30 PM 7:30 PM
- ODs on Facebook Flourescene Party at Drai's Beachclub, 7:30 PM 9:30 PM

#### Sat. September 17

• Career Zone morning & afternoon sessions; Champagne Toast at 3:15 PM





# Market Research Update

Alysse Henkel, Senior Director of Market Research & Analytics







Alysse Henkel Senior Director, Market Research and Analytics



Kris Stevens Data Analytics Manager

**Ella Maalem** Research Manager











Ugh, data

Data tolerant Data curious

Data interested

Yay, data!

## Agenda



### inSights Program Overview



#### Consumer inSights Q2 2022 Report Highlights



#### Focused inSights – Digital Habits



Questions



# inSights Program Overview





#### Quicker turnaround

Increase usability



#### **Redesign Goals**

Improve timeliness & expand insights



Enhance accuracy & confidence

Flexible, expanded formatting





Easier to access

#### Member Research Taskforce



**Regular meetings** 

Provided feedback on Consumer inSights and Provider inSights survey and reports



Provided input into future topics for ad-hoc, in-depth research reports



Planning to review updated market modeling methodology

Member Jennifer Wright Elias Soussou Nick LaManna Melanie Mills José Alonso Jeremy Hawk Taryn Prince Frannie Fickling Christie Smiley Jacqui Pugsley Carrie Soderstrom Amanda Shapiro

Company Marcolin FGX Hoya Essilor Essilor Cooper Vision VSP Warby Parker Eyemart Express Zeiss Maui Jim Europa Eyewear



## **Consumer inSights**

Quarterly summary of revised monthly consumer survey about vision correction, eye exams, frames and lens purchases, contact lenses, plano sunglasses, and over-thecounter readers.

Data is representative of the US adult population, with 15,000 respondents per quarter.

These reports do not contain market size estimates.



## **Consumer inSights+**

Topic area reports:

- Vision correction
- Managed vision care
- Eye exams
- Eyeglasses, lenses, and frames
- Contact lenses
- Plano sunglasses
- Readers

Demographic crosstabs:

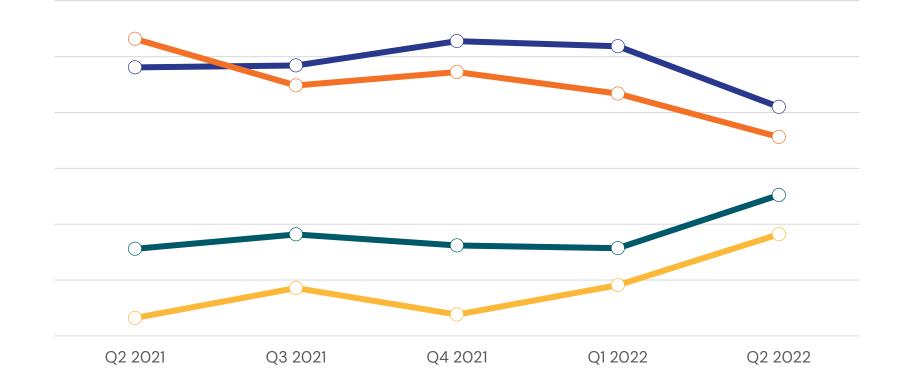
- Age
- Gender
- Race
- Ethnicity
- Region (9 US Census regions)
- Household income
- Education level

Other crosstabs:

- Net promoter score detail (by provider, channel, purchase detail)
- By managed vision care status
- By lens type
- By contact lens supply and modality

## **Trending data over time**

When trending consumer survey data, **we will be using raw counts from prior VisionWatch surveys, not the published modeled market estimates** from prior VisionWatch reports, so the data used in the trending will differ from the data published in prior VisionWatch reports



## **Focused inSights**

New, in-depth new special interest reports on topics important to members. Data sources for these reports include ad-hoc consumer surveys and transaction data (when applicable).

#### 2022 Reports

- Consumer choices
- Sunglasses snapshot
- Digital habits / online shopping
- Frames
- Lenses

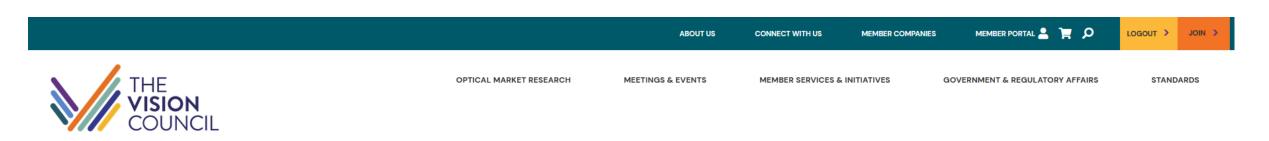


## **Provider inSights**

Quarterly summary of monthly eyecare provider survey about their practice, economic sentiment, telehealth offerings, staffing, and other rotating topics.

Substantial detail about practices: revenue, number of employees, services provided, MVC accepted, etc.





#### **RESEARCH DOWNLOAD CENTER**

#### Welcome to the all-new Research Download Center!

If you are interested in purchasing multiple reports, custom research or annual subscriptions, or have trouble accessing the research center, please contact Nathan Troxell at ntroxell@thevisioncouncil.org.

Title Contains	Filter by Interest	Items per page			
	- ANY - 🗸	20   ✔ Find >			
	Title		Date Published	Member Price	Non-member Price
Download >	Provider inSights Q1 2022 Report		05/17/2022	\$0.00	\$250.00
Download >	Consumer inSights Q1 2022 Report		05/10/2022	\$0.00	\$3,000.00

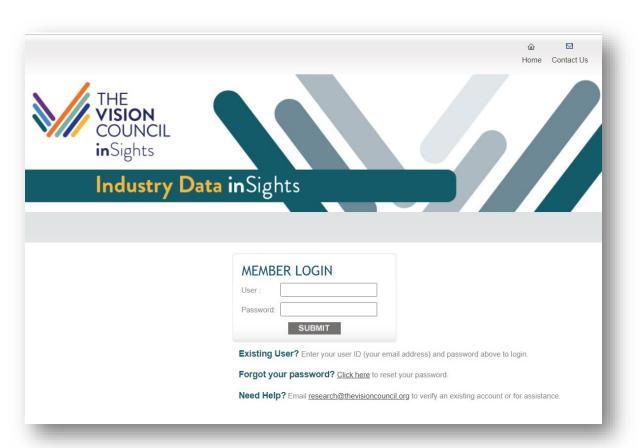
#### https://thevisioncouncil.org/research-reports

## **Industry Data inSights**

New research program that will replace previous member data collection programs, like the lens shipment report and the lab stats report.

Members contributing to the reports will be able to benchmark their data against anonymized, aggregated data in an online portal, allowing contributing members to easily download reports with benchmarked data.

In 2022, The Vision Council plans to begin data collection and reporting for the following content areas:



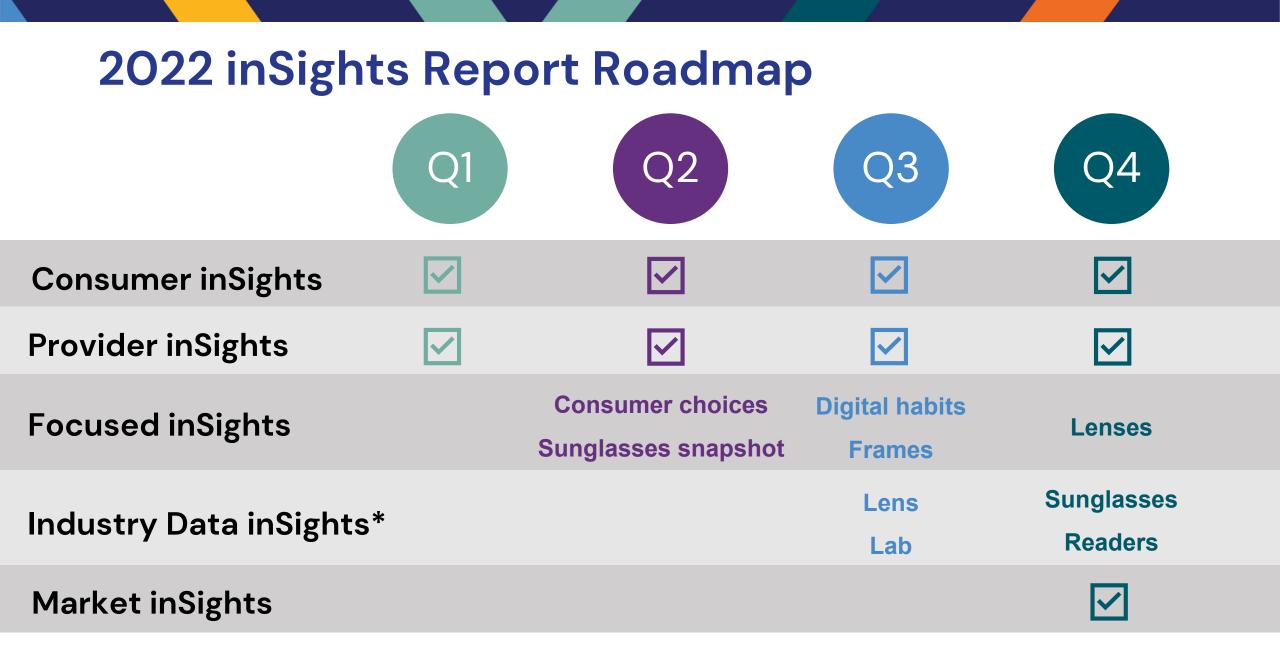
- Lens
   Plano sunglasses
- Lab
   Over-the-counter readers

## Market inSights

These reports will include annual market estimates of market size and forecasts for the coming year using predictive analytics.

These reports will rely consumer survey data, provider survey data, transaction data, and member-reported data to create the market size estimates and forecast.





\*Industry Data inSights report topics and timing contingent upon member participation



# Consumer inSights

Q2 2022





# **Download the Report here.**





## Focused inSights Digital Habits





# **Download the Report here.**





# Focused inSights Consumer Choices





# **Download the Report here.**





# Thank you!



Alysse Henkel Director of Research Data and Analytics <u>ahenkel@thevisioncouncil.org</u>

# Government & Regulatory Affairs Update

Omar Elkhatib, Government Relations Manager





## The GR Team

#### • Venable

- Josh Finestone
- Yardly M. Pollas
- Jodie Curtis
- Sheridan O'Kelly
- John Drzewicki

#### Counsel

- Rick Van Arnam
- Jim Anderson

#### The Vision Council

- Omar Elkhatib (Government Relations Manager)
- Michael Vitale (Vice President, Membership & Technical Affairs)



# Regulatory Updates





# FDA Updates on Reporting and Labeling

Guidance Document Results – Sunglasses and OTC Readers

- 1. Plano sunglasses and OTC readers must fully comply with UDI labeling and GUDID reporting
- The FDA extended the compliance date for GUDID reporting of all Class I devices by 75 days, moving the compliance deadline from September 24 to December 8, 2022. However, the requirement that all Class I devices have a UDI (which can be a UPC) is still scheduled for September 24, 2022



### **FDA Updates on Reporting and Labeling** Exclusion Request Results

- The FDA did not exempt spectacle frames from UDI labeling requirements.
- The FDA considers spectacle frame manufacturers or re-packagers to be "labelers" that must comply with the UDI labeling regulations. The FDA, however, confirmed that because spectacle frames are Class I regulated medical devices, the use of a Universal Product Code (UPC) on the labels and device packages will meet all UDI labeling requirements
- The FDA confirmed that frame manufacturers do not need to populate any UDI information into the FDA's online UDI database, called the GUDID
- FDA reconfirmed that they do NOT consider either optical laboratories or eyecare professionals to be UDI labelers. Thus, no responsibility exists for those entities to generate UDIs when they process or dispense finished eyeglasses, as they do not cause labels to be affixed to the finished eyeglasses.

# **Ocean Shipping Reform**

The Vision Council's government and regulatory affairs (GR) team sent a letter to the Senate Committee on Commerce, Science, and Transportation supporting the Ocean Shipping Reform Act (S. 3580)

# In June, President Biden signed into law the Ocean Shipping Reform Act of 2022 (OSRA 2022)

#### The new changes include, but are not limited to, the following:

- New provisions for a National Shipping Exchange Registry, which would require shipping exchanges to register with the FMC and meet other new requirements.
- New provisions for data collection, which will require the FMC to publish new reports on regulated ocean common carriers.
- New provisions for charge complaints, which allows individuals to submit complaints to the FMC regarding charges assessed by a common carrier.
- Expanded prohibited common carrier activities, to include unreasonable refusal of otherwise available cargo space, improperly assessed charges, and inaccurate/incomplete detention and demurrage invoicing.

# **GR Moving Forward**





# **Hill Activity and Advocacy**

### **Hill Meetings**

- Senator Steve Daines (R-MT)
- Senator John Cornyn (R-TX)
- Senator Michael Bennett (D-CO)
- Senator Ben Cardin (D-MD)
- Senator Chuck Grassley (R-IA)
- Rep Jackie Walorski (R-IN)
- Rep Drew Ferguson (R-GA)
- Rep Kevin Brady (R-TX)
- Rep Darin LaHood (R-IL)
- Rep Linda Sanchez (D-CA)
- Rep Brian Higgins (D-NY)
- Frankl Pallone (D-NJ)

- Mike Burgess (R-TX)
- Buddy Carter (R-GA)
- John Curtis (R-UT)
- Richard Hudson (R-NC)
- John Patrick Joyce (R-PA)
- Ben Ray Lujan (D-NM)
- Jacky Rosen (D-NV)
- Angie Craig (D-MN)
- Doris Matsui (D-CA)
- Suzanne DelBene (D-WA)
- Ron Kind (D-WI)

### **Hill Action Items**

- ✓ National Economic Council
- ✓ International Trade
  - Commission
- ✓ United States Trade
  - Representative
- ✓ Healthy Vision Month Resolution

## **State Laws Monitoring**



#### STATE MANAGED VISION CARE LAWS TRACKING SHEET- July 2022

The following document details pending vision care legislation by state. To locate a bill number, scroll to the desired state.

#### ACTIVE LEGISLATION 2021-22

#### Illinois

Vision Care Regulation Act (HB4844/SB2086)

A vision care organization (incl. subcontractors) cannot:

- issue a contract that requires an eye care provider to provide services or materials to an enrollee at a
  fee set by the vision care plan unless the services or materials are covered under the vision care plan
  - fees for covered services or materials must be reasonable and clearly listed on a fee schedule provided to the eye care provider
- misrepresent the benefits of a vision care plan as a means of selling coverage or communicating the benefit coverage to enrollees
- restrict an eye care provider's freedom to choose suppliers, materials, or labs or require an eye care
  provider to purchase materials from a source owned by the entity that issued the vision care plan

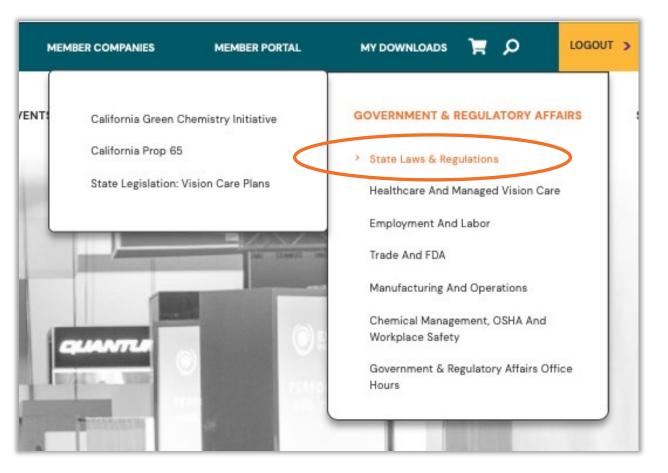
#### In addition:

• terms, fees, discounts, or reimbursement rates in a vision care plan may not be changed unless mutually agreed to in writing by the eye care provider and the vision care organization

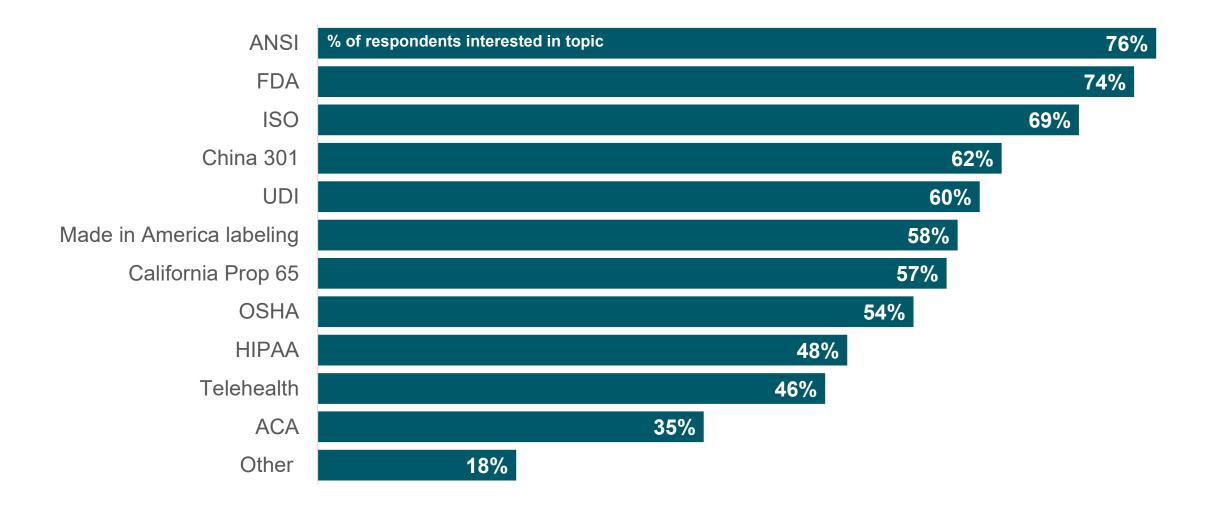
#### Michigan

#### **SB0543**

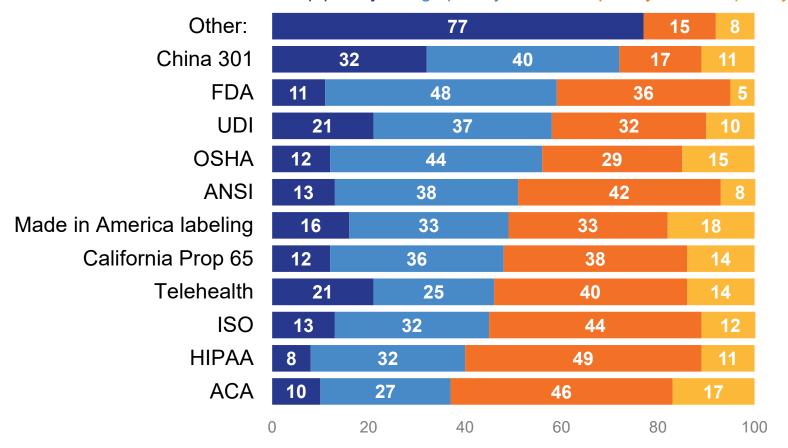
A non-profit corporation that operates dental care plans for dental services in or outside of Michigan can also operate supplemental vision care plans. A supplemental vision care plan may be a fee for service plan, administrative service contract, cost plus arrangement, or a capitation plan.



### Issues your company is concerned about or would like to follow closely



# Members ranked the priority of each policy topic they were interested in – China tariffs ranked as a very high priority overall



■ Top priority ■ High priority ■ Medium priority ■ Lower priority

# Consumer Outreach

Hayley Rakus, Senior Communications Manager





# **Objectives**

- Elevate consumer interest in the importance of eye health and the breadth of vision products and services available
- Generate positive consumer media exposure for The Vision Council's member products and services
- Expand portfolio of consumerfacing resources for members



## **Tactics**

- Conduct targeted media pitching to health and wellness, lifestyle, parenting, fashion and consumer media outlets, leveraging The Vision Council's network of experts and medical advisors; member products and services; and The Vision Council's research
- Host National Sunglasses Day media and influencer event in New York City
- Engage in strategic influencer partnerships
- Develop regional spokesperson network for media opportunities
- Distribute press releases over **PR Newswire**
- Curate consumer-facing resources/collateral for members

## **Key Consumer Messages + Media Moments**

### **Consumer Messages:**

- Explosion of consumer choice
- Vision care trends and technology
- Advice from eyecare experts
- Importance of an annual comprehensive eye exam
- Digital Eye Strain
- UV Eye Health

### **Newscycle Moments:**

- Healthy Vision Month (May)
- National Sunglasses Day (June 27)
- Back to School/Work (July-September)





## **Member Resources**

- Printable marketing assets available in Vistaprint ProShop
- Monthly social media calendars
- Downloadable marketing assets at nationalsunglassesday.com





National Sunglasses Day

Low Vision Resources

Lenses and Frames Collateral













WEEK 1: HEALTHY AGING MONTH - LOW VISION Timing: September 1-10	
OVERVIEW. Healthy Aging Month is a good opportunity to raise awareness about eye health and aging. Let your audiences know how to get older.	hey can protect their vision as th
COPY: Facebook: As the years tick up, some changes to vision are normal, but vision loss and blindress are not. During Haality Aging Month, we are raising awareness about the importance of regular comprehensive eye exams to prevent vision loss and protect your sight so use as Learn more hanges to vision are normal, but vision loss and blindress are not. During Instagram: Ket by years tick up, some changes to vision are normal, but vision loss and blindress are not. During Instagram: MithedflyAgingMonth, we are naising awareness about the importance of regular comprehensive eye exams to prevent witter: During #MashflyAgingMonth, we are alsing awareness about the importance of regular comprehensive eye exams to revent vision loss and protect your sight as you age. Integra/BabLy/Sab/Dels	HASHTAGS: #HealthyAgingMonth #LowVision/wareness #LowVision
WEEK 2: BACK TO SCHOOL - DIGITAL EYE STRAIN TIP Iming: September 18-17 DVERVIEW: Is kits return to school, parents need to be prepared to make sure they are seeing their best. Kids eyes are extremely sti by between book reading and digital devices. Have parents share the 20-20-20 rule with their kids so they can take bre act on eye helipus	mulated throughout the school

### **Regional Spokesperson Network**

- Developing regional spokesperson network for media opportunities
- **To-date, secured 15+ regional broadcast interviews** in top media markets including Atlanta, Birmingham, Denver, Las Vegas, Minneapolis, New York, Tampa and Washington D.C.



# **Strategic Partnerships**

 Engaged with Julee Wilson, Beauty Editor At-Large for Cosmopolitan and eyecare health advocate



#### missjulee 📀 • Following Paid partnership

1h

missjulee Please enjoy this rather dope selfie of me in my favorite sunnies to remind you that May is #HealthyVisionMonth Y'all know how important eye health is to me, since my mother is dealing with severe vision loss due to diabetes. I'm combining forces with @TheVisionCouncil to make sure folks remember to protect their eyes at all costs AND schedule yearly eye exams If you need to find a great eye doctor I've included a link in my bio that can help @visionoptionsbytvc! •• Cheers to #HealthyVision!

...

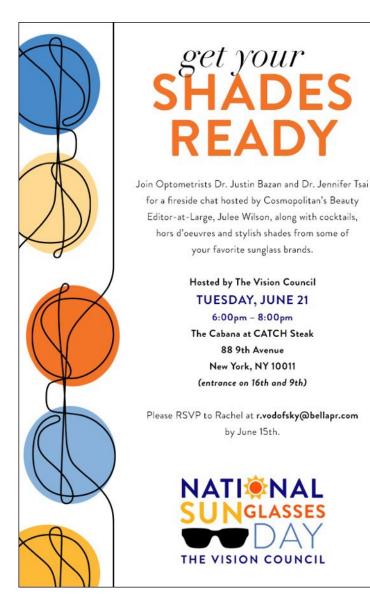




# **National Sunglasses Day Media Event**

- 38 media and influencers attended
- 30+ member companies contributed
   140+ sunglasses and product options for a 'Sunglass Suite'







# Press Placements + Results





# National Sunglasses Day Campaign Results

The social media campaign, including the #NationalSunglassesDay hashtag, garnered more than 137 million impressions and more than 146,900 engagements 5:32 1 ul 🗢 💶



NASA Astronauts 🥝 @NASA Astronauts - Jun 27 Designer shades, anyone? 😎 Spacesuit helmets have a visor with a special gold coating that protects astronauts from the sun's harsh rays. #NationalSunglassesDay



Mike Hopkins

Q 15 0 1,320 17 159 企



Follow

15,276 likes iris.apfel Protect your eyes from the glare... While giving people a reason to stare! 😎 @zennioptical #NationalSunglassesDay Link in bio to shop!

1 day ago

iris.apfel 😐

Pitbull 📀 @pitbull - Jun 27 Happy #NationalSunglassesDay 😎



17 2.248 C 13K



parishilton Never without Sunglasses 😎 Happy

#NationalSunglassesDay! View all 687 comments

ഹ

Philadelphia 76ers 🤣 @sixers - Jun 27 did someone say #NationalSunglassesDay?!

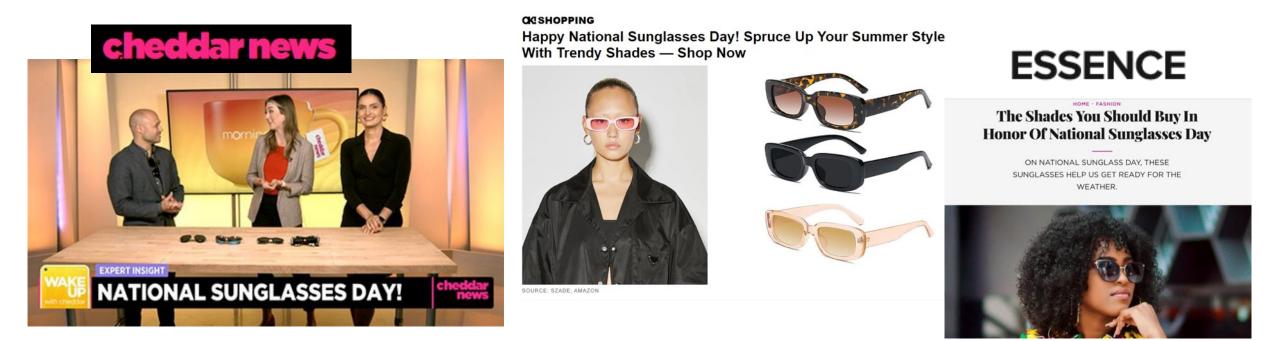


O 40 0 2,477 1] 137



alessandromariamorelli

### **National Sunglasses Day and UV Eye Health**



"Whether blocking out the haters or actually protecting your eyes from the sun, sunglasses are a must-have — and today is <u>National Sunglasses Day</u>, so let's show some appreciation to the ohso-aesthetic accessory! Originally brought to life by <u>The Vision Council</u>, Monday, June 27, marks the annual commemoration of sunglasses to celebrate them in all of their glory."

## **UV Eye Health**

"It's so important to wear sunglasses any time you're outside, regardless of the weather or the season," Dr. Dora Adamopoulos, a medical advisor to The Vision Council, a non-profit vision health organization, tells Scary Mommy. "Sunglasses are a daily health necessity to protect your eyes from long and short-term damage from the sun's UV rays."



Rawlstock/Moment/Getty Imag

MENU

#### WHO KNEW

#### PSA: Sunglasses Are Just As Important As Sunscreen For Your Kids

A new study found that less than a third of parents know that sun damage affects the eye health of their kids.

by SARAH ASWELL

7.22.2022

## **Lens Types and Treatments**

"Some lenses provide different types of vision and different type of protection. For example, polarized lenses are great for those that are spending time on the water. They cut down on glare and reflections."

- Dr. Artis Beatty, Chief Medical Officer at MyEyeDr.



"Redder tints enhance contrast. Gray tints help keep colors stable. Depending on the activities that you're doing, you want to pick a sunglass that reflects that activity, much like you pick your outfits or your shoes."

### **Lens Types and Treatments**

### 8 great polarized, UV-protected sunglasses under \$60, according to experts

We spoke to two optometrists and the vice president of membership at The Vision Council to identify a handful of great polarized, UV-protected sunglasses for a reasonable price.



—— We highlighted sunglasses across four different style categories — round, square, cat-eye and aviator — all with polarization and UV protection. Sunski; Goodr; Blenders Eye

"Polarization is important because polarized lenses block out glare, therefore increasing contrast sensitivity, Michael Vitale, the Vice President of Membership and Technical Affairs at The Vision Council, told me."

### **Eye Health and Consumer Product Choices**



### If You're Straining to Read This, It Might Be Time for Reading Glasses

Millennials, welcome to your 40s

"Another perk of buying a custom pair of readers from an optician is the high-index lens material that makes the lenses thinner and lighter, says Michael Vitale, vice president of membership and technical affairs at The Vision Council."

- ConsumerReports.org

"According to The Vision Council, 166 million adults in the United States wear prescription eyeglasses, with 34.5 million wearing overthe-counter glasses for reading." - HealthDigest.com

### Signs You May Need Glasses



### **Back to School Eyewear and Eyecare**



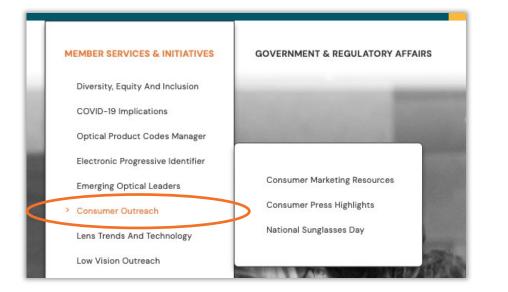


"It's important to make them fun. They're an accessory, right? The first day of school is coming up. Everyone gets their outfit ready and take pictures – check out what I'm wearing: new clothes, new backpack. Why not get somebody excited about a new pair of glasses?" "I can't stress how important eye exams are – honestly for the whole family."



# How to Get Involved

- Take advantage of member resources and benefits
- Watch out for member calls for participation in media pitches and events
- Email Hayley at
   <u>Hrakus@thevisioncouncil.org</u>





#### **CONSUMER OUTREACH**

ABOUTUS

CONNECT WITH US

MEETINGS &

EVENTS

MEMPER COL



As part of The Vision Council's strategic plan and the organization's commitment to con education, The Vision Council promotes the importance of eye health; eyewear and eye breadth of products and services available to consumers through strategic PR initiative

The Vision Council leverages its network of experts; member products and services; and research to secure coverage in top health and wellness, lifestyle, parenting and fashion recent press highlights, click here.

Key newscycle moments include Healthy Vision Month, National Sunglasses Day and ba information on The Vision Council's National Sunglasses Day campaign, click here.

#### **Member Resources**

The Vision Council curates consumer-facing resources that The Vision Council's members can use in their own consumer-facing marketing efforts. To access these resources, click here.

#### How to Get Involved

The Vision Council periodically reaches out to members to request submissions for consumer media pitches and to gauge interest in participating in media events.

For more information and to get involved, contact Hayley Rakus, The Vision Council's Senior Communications Manager, at hrakus@thevisioncouncil.org.



#### OPTICAL MARKET RESEARCH MEETINGS & EVENTS MEMBER SERVICES & INITIATIVES

#### **CONSUMER PRESS HIGHLIGHTS**

The Vision Council strives to elevate consumer interest in the importance of eye health and consumer awareness of the breadth of vision products and services available to them through strategic media outreach.

The Vision Council leverages its network of experts; member products and services; and The Vision Council's market research to secure coverage in top health and wellness, lifestyle, parenting and fashion media outlets.

#### How to Get Involved

For more information on The Vision Council's consumer PR efforts and how to get involved, please contact Hayley Rakus, The Vision Council's Senior Communications Manager, at hrakus@thevisioncouncil.org.

Recent press highlights are included below. Click on each thumbnail to view the full story.

#### General Eye Health and Consumer Product Choices

Below please find stories secured by The Vision Council on how to select eyewear products and general eye health advice from The Vision Council's team of Medical Advisors. The Vision Council promotes these topics year-round.



#### Back to School Eyewear and Eyecare

From June to September, The Vision Council promotes the importance of eyecare for children headed back to school. Key messages and topics include:

- the importance of scheduling a comprehensive eye exam before the start of the school year
- the connection between vision and learning
- how to get kids excited about wearing glasses and what qualities to look for when purchasing kids eyewear
- trending eyewear options for kids
- when to consider contact lenses for kids
   how to combat digital evestrain

Click on the thumbnails below to view stories from the most recent Back to School campaign.





### **Division & Committee Meetings & Welcome Reception**

Time	Event	Location
3–4:30pm	Optical Retail Division Meeting	307
2:45–4:15pm	Sunglass & Reader Division Meeting	306
2:45–3:15pm	Eyewear & Accessories Division Meeting	405
2:45–3:45pm	Lens, Lab, Lens Processing & Technology Combined Division Meeting	302/303/304/305
4–5pm	Lab Division Program	302/303/304/305
4:15–5:15pm	Emerging Optical Leaders Committee Meeting	405
5:30–7:30pm	Welcome Reception	Sugarcane at The Venetian

